

GRIEVANCE PROCEEDINGS

1. A patient or a person acting on behalf of a patient may file a grievance under s.HFS94.29 procedure with the administrator of a facility or other service provider or with a staff member of the facility or other service provider without fear of reprisal and may communicate, subject to s.51.61 (1)(p), Statutes, with any public official or any other person without fear of reprisal.
2. No person may intentionally retaliate or discriminate against any patient, person acting on behalf of the patient or employee for contacting or providing information to any official or to an employee of any state protection and advocacy agency, or for initiating, participating in or testifying in a grievance procedure or in any action for any remedy authorized by law.
3. No person may deprive a patient of the ability to seek redress for alleged violations of his or her rights by unreasonably precluding the patient from using the grievance procedure established under s.HFS94.29 or from communicating, subject to any valid telephone or visitor restriction under s.HFS94.05, with a court, government official, grievance investigator or staff member of a protection and advocacy agency or with legal counsel.

SIGNATURE: _____ **DATE:** _____

CLIENT'S NAME: (PRINT) _____ **DATE OF BIRTH:** _____

RELATIONSHIP (IF OTHER THAN CLIENT): _____